# STATE OF ALASKA

# DEPARTMENT OF COMMERCE AND ECONOMIC DEVELOPMENT

ALASKA PUBLIC UTILITIES COMMISSION

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DOCKET FILE COPY ORIGINAL

December 18, 1996

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FOC MAIL ROC

Mr. William F. Caton Acting Secretary Federal Communications Commission Room 222 1919 M Street, N.W. Washington, D.C. 20554

Re: CC Docket No. 96-45

Dear Mr. Caton:

Enclosed are an original and four copies of the Comments of the Alaska Public Utilities Commission in response to the Public Notice (DA96-1891) released November 18, 1996, by the Common Carrier Bureau seeking comments on the Recommended Decision of the Universal Service Joint Board.

Sincerely,

ALASKA PUBLIC UTILITIES COMMISSION

Sam Cotten, Chairman

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# Before the Federal Communications Commission Washington, D.C. 20554

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In the Matter of	)	RECTION
Federal-State Joint Board on Universal Service	) )	CC Dodies No. 96-45
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Comments of the

Alaska Public Utilities Commission

Date: December 18, 1996 Sam Cotten, Chairman
Alaska Public Utilities Commission
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Anchorage, Alaska 99501

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#### SUMMARY

The Alaska Public Utilities Commission (APUC) supports the recommendation of the Joint Board on universal service issues, with the following comments:

- a) The Federal Communications Commission (FCC) may need to reevaluate the amount of support paid to companies that remain under an embedded-cost-based system if intrastate costs change as a result of the FCC's pending reform to its access charge and separations policies.
- b) The FCC should allow direct reimbursement to a utility for providing discounts to health care providers when the costs for such discounts exceed the utility's contributions to the system. To do otherwise would create a hardship to small carriers that pay little or no contribution to universal services.
- c) Alaska and other rural areas may require special consideration to ensure comparability of rural and urban health care services. Comparability should include functionality to ensure that health care providers receive appropriate discounts on critical services.
  - d) A number of questions exist regarding the

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recommendation to support only one line to primary residences and single-line businesses.

- e) Contributions to the universal service fund should be assessed on both interstate and intrastate revenues.
- f) The discounts proposed for schools and libraries, including the determination of need based on the percent of students eligible for the national school-lunch program, appears reasonable.

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#### Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C.

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#### Comments of the Alaska Public Utilities Commission

Alaska Public Utilities Commission (APUC) appreciates the opportunity to file comments in response to November 18, 1996, Public Notice (DA 96-1891) concerning the Recommended Decision of the Joint Board in CC Docket 96-45.

The APUC generally supports the recommendation of the Joint Board in this matter, with some qualifications. to the abbreviated filing schedule in this proceeding, the APUC will limit its comments to issues concerning the proposed embedded-cost-based universal service mechanism, reimbursement for and provision of discounts to health care

Comments of the Alaska Public Utilities Commission

Page 1 of 12 CC Docket No. 96-45 providers, the recommendation to support only one line to the primary residence and single-line businesses, the issue of interstate/intrastate revenue assessment, and discounts for schools and libraries.

#### I. Embedded Cost System

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The APUC supports the Recommended Decision to allow rural companies in Alaska and Insular areas to remain on an embedded-cost-based system determining high-cost for Under the Recommended Decision, these rural support. carriers would receive a frozen level of support per line based on their historical costs. The APUC notes, however, that the Federal Communications Commission (FCC) intends to conduct major reform of its access charge and separations It is likely that policies within the next few months. this reform will lead to changes in the current balance of cost recovery between the jurisdictions and between If such a change were to occur, the APUC services. requests that the FCC expeditiously reassess the per-line support paid to carriers to ensure that rates remain affordable.

Comments of the Alaska Public Utilities Commission

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#### II. Health Care Reimbursement

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Under the Recommended Decision, a carrier is compensated for supplying discounted services to health care providers (HCPs) by taking an offset to what the carrier would normally contribute to the universal service fund. If the cost of discount exceeds the contribution, the difference will be treated as a credit to reduce the carrier's following year's contribution into the fund. Carriers will internally fund the difference until some undetermined future year when contributions finally exceed discounts.

allow The requests that the FCC direct APUC reimbursement as an alternative to offset. First, some of the smallest carriers will not contribute to universal service due to the exemption provisions discussed in the Recommended Decision at 800. As a result, those carriers will never be compensated for provision of discounts to Second, the small companies that do contribute may HCPs. not have the resources to internally fund the yearly difference between the discount and the contribution.

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example, assuming a revenue assessment rate of .01 percent, the four smallest local exchange carriers in Alaska would pay between \$17 and \$92 per year in contributions to the universal service fund.1 The minimal amounts of contribution are unlikely to ever balance the discounts that may be made available to HCPs, leaving these small companies to internally fund the difference. especially concerned about this point given the uncertainty of the magnitude of discount to be applied to HCP services and the limited resources of small carriers. requests that the FCC allow direct reimbursement of an eligible utility's cost of providing discounts to HCPs when such costs exceed the utility's contributions to the system.

#### III. Health Care Services

Provision of telecommunications services to HCPs in Alaska faces unique difficulties. Alaska is the only state

<sup>&</sup>lt;sup>1</sup> Based on 1994 calendar year gross revenues as reported in the APUC Annual Report for Fiscal Year 1995, at 86-87. It is not known what percentage rate will be applied to gross revenue net payments to other carriers, but even at a 5 percent rate contributions by these small rural companies may be minimal compared to the discounts provided to HCPs.

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that is heavily dependent upon satellite communications to provide links between the majority of the remote, rural and the few regional hospitals and health care services. Satellite technology creates limitations (e.g., time delay between transmission and reception of the signals, bandwidth restrictions, high-cost) which make it extremely difficult for rural HCPs to receive needed services conveniently and economically. connectivity, where available in rural Alaska, is often limited to 9.6 kbps, with some locations limited to 2.4 These low data rates are unlikely to be kbps service. sufficient to meet the needs of HCPs. The APUC believes that at a minimum 128 kbps to 384 kbps data lines should be available at a reasonable cost. This would allow storeand-forward technologies for data transfer. Faster, 384 Kbps to 1.544 Mbps data services would facilitate video teleconferencing and teleradiology at the larger rural health care facilities that may serve as regional hubs for remote locations with limited facilities.

As a second point, in many rural areas, the HCP and

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possibly the local school may be the only customers likely to require high-bandwidth services. This market "thinness" reduces availability and adds to the expense of needed services.

Given the above situation, the APUC urges the FCC to establish a system of funding to ensure that these critically needed services both available and are affordable to the rural HCPs. Such an approach would be consistent with the intent of the Telecommunications Act of 1996 at 254(h)(1)(A) which states that HCPS in rural areas should be provided with "telecommunications services which are necessary for the provision of health care services" at rates comparable to those found for similar services in urban areas.

When evaluating this issue of comparability, the FCC should review the costs to the HCPs of obtaining a functionally equivalent urban service. It will not be enough to simply compare the toll and local rates between urban and rural areas in isolation of how the HCPs combine those rates to meet their telecommunications needs. For

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example, in Alaska most urban HCPs can transmit digital data to the closest hospital at relatively inexpensive local rates. In contrast, sending the same digital data from a rural HCP via satellite to the closest hospital distance-sensitive, expensive toll charges.2 incurs Similarly, access to Internet Service Providers (ISPs) in rural areas of Alaska is extremely limited. As a result majority of rural HCPs in Alaska incur the toll/distance based costs to access ISPs, while urban based HCPs can access ISPs through a local call.

High costs of service as well as infrastructure limitations lead HCPs to develop creative, but often suboptimal, solutions in response to their telecommunications needs.<sup>3</sup> Thus, the APUC requests that the FCC include a degree of flexibility in the package of services that will

For example, it was recently reported to the APUC that for one rural telemedicine project the cost for providing fractional T-1 service between Anchorage and Dutch Harbor, Alaska, would have been \$5000 per month.

For example, the Alaska Telemedicine Project has indicated that various infrastructure and cost constraints have led it to develop an approach to telemedicine and telehealth that emphasizes "narrow bandwidth" applications.

ultimately receive discount. It is also critical that the FCC set discounts and funding levels to recognize the cost disparity between urban and rural HCP services created by distance-based charges and infrastructure limitations. Discounts are needed to ensure that rural HCPs have affordable, available, high-bandwidth services similar to their urban counterparts.

#### IV. Single Line/Multi Line

The Joint Board has recommended that only one line to both primary residences and single-line businesses be supported through universal service funding. The APUC believes that several issues regarding this approach should be addressed prior to its implementation.

a) Some states, Alaska included, are prohibited by law from allowing discrimination in rates between customers within the same class. As a result, a question exists as to whether all states could charge customers in the same class differently solely dependent upon whether service was provided to a primary or secondary residence. Could state laws create difficulties in implementing the Joint Board's

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b) How will the "first" line be determined in areas with multiple carriers serving the same household? With the advent of competition, separate carriers could provide the first and second lines to businesses and residences, with each carrier believing it provided the first and only line eligible for support. In this example, which carrier would be eligible for support? As the two carriers would be unlikely to disclose their customer lists, how will the FCC ensure that only the "first" line is provided support? Will customers be able to order service from two separate carriers in order to benefit from the lower rate for their second line?

As a second point, the APUC assumes that it was the Joint Board's intent to apply its recommended embedded-cost support per line using the historical definition for eligible lines as opposed to using only the first lines to primary residences and businesses. The APUC agrees with this approach. Applying the embedded-cost support per line to only the first lines for these small rural companies

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could create hardship by immediately reducing support by half and would lead to incorrect results given that the embedded system would develop an average amount of support per line based on the costs of the first lines and other less expensive lines. In addition, providing support for only the first line would create incentives for high-cost, rural carriers to reduce or limit construction of the second line to each household. This could lead to a disparity between rural/urban quality of service and accessibility to the Internet (a common reason for purchase of a second line). The tendency to reduce infrastructure may also lead to reduced competition as there could be fewer second lines and spare capacity available for use by resellers while the market is developing.

#### Interstate/Intrastate Revenues

The APUC supports the Recommended Decision that contributions to the universal service fund for schools, libraries, and rural HCPs be assessed on both interstate land intrastate revenues. The APUC believes that each state's total revenues, when compared to total nationwide

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revenues, fairly represents each state's ability to contribute to the funding of universal service. In addition, assessing contributions in this manner may be more competitively neutral as it reduces the incentive to miscategorize revenues so as to reduce a carrier's contribution.

The APUC also believes that funding for high-cost and low-income programs should be the same as that for schools, libraries, and HCPs. Funding these mechanisms on different revenue bases would only create confusion and increase costs of administration.

#### VI. Schools and Libraries

The APUC supports the Joint Board's recommendation regarding schools and libraries, including the concept that need for support can be estimated by percentage of students eligible for the national school lunch program. Eligibility for the school lunch program provides an efficient, easily determined method for deciding this issue.

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#### Conclusion

The APUC generally supports the Recommended Decision of the Joint Board but recommends that the FCC recognize that its policy changes in other areas may necessitate an increase in funding to high-cost rural companies; that companies should be allowed direct reimbursement for provision of discounts to HCPs; rural HCPs should be given flexibility in the selection of services to be provided discount, with funding provided to reduce the high-costs associated with distance charges and to allow purchase of high-bandwidth services at affordable rates; and key questions exist regarding the implementation of the proposed policy to fund only the first line to primary residences and single-line businesses.

RESPECTFULLY SUBMITTED this 18th day of December, 1996.

BY DIRECTION OF THE COMMISSION

By: Commissioner Sam Cotten Chairman of the Alaska Public Utilities Commission

Comments of the Alaska Public Utilities Commission

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#### STATE OF ALASKA

#### THE ALASKA PUBLIC UTILITIES COMMISSION

Before Commissioners:

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#### CERTIFICATION OF MAILING

I, Linda L. Schwass, certify as follows:

I am an Administrative Clerk II in the offices of the Alaska
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On December 18, 1996, I mailed true and accurate copies with postage thereon of:

#### COMMENTS OF THE ALASKA PUBLIC UTILITIES COMMISSION

to the persons indicated on the attached service list.

DATED at Anchorage, Alaska, this 18th day of December, 1996.

Linda L. Schwass

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